

REPORT TO:	HEALTH AND WELLBEING BOARD (CROYDON) 10th December 2015
AGENDA ITEM:	7
SUBJECT:	Urgent Care Re-procurement
BOARD SPONSOR:	Paula Swann, Chief officer, Croydon Clinical Commissioning Group

BOARD PRIORITY/POLICY CONTEXT:

In September 2015 the CCG Governing Body approved the Croydon Urgent Care Re-procurement strategy. The strategy proposed 8 scenarios that could make up the reconfiguration of Urgent care services in Croydon.

The number of models was increased to 11 with three variations of scenario 6 and an additional 9th scenario following a proposal from the Purley residents. Each scenario has been modelled and assessed against 7 key criteria.

Scenarios 6, 7 and 9 all scored above 70% and therefore are the proposed models to commence engagement with starting from Friday 27th November. The engagement will be for 8 weeks and will be a continuation from the substantial engagement undertaken so far with the public and key stakeholders

FINANCIAL IMPACT:

The 3 proposed scenarios all fall within the financial envelope considered appropriate by the CCG. There is limited impact on any partner organisations.

1. RECOMMENDATIONS

The Health and Wellbeing Board are asked to:

To note the approved modelling documents ahead of public engagement commencing on Friday 27th November

2. EXECUTIVE SUMMARY

In September 2015 the CCG Governing Body discussed the Croydon Urgent Care Re-procurement strategy. The strategy proposed 8 scenarios that could make up the reconfiguration of Urgent care services in Croydon.

The number of models has increased to 11 with three variations of scenario 6 and an additional 9th scenario following a proposal from the Purley residents. Each scenario has been modelled and assessed against 7 key criteria.

Scenarios 6, 7 and 9 all scored above 70% and therefore are the proposed models to commence engagement with starting from Friday 27th November.

Following the detailing modelling work two key documents for the public have been produced. The link to these documents is outlined in the presentation which will take the reader to all the main engagement documents on the CCG website.

3. DETAIL

Following the modelling work the following three scenarios have been proposed for the engagement:

Scenario 6	Scenario 7 (as is option)	Scenario 9
<p>1 x UCC (Urgent Care Centre) for 24 hours 7 days a week Based at the front of A&E Fitting the national specification as part of the national review</p> <p>1 x GP OOH service co-located with UCC Fitting the national specification as part of the national review</p> <p>3 x GP extended 08.00 to 20.00hrs 7 days a week centres with enhanced minor injuries capacity - these 3 GP centres will cover Croydon borough.</p>	<p>1 x UCC (Urgent Care Centre) for 24 hours 7 days a week Based at the front of A&E Fitting the national specification as part of the national review</p> <p>1 x GP OOH service co-located with UCC Fitting the national specification as part of the national review</p> <p>1 x WiC (Walk in Centre) based in the centre of Croydon</p> <p>2 x MIU (Minor Injury Units) from 14.00hrs to 20.00hrs 7 days a week in Purley and Parkway</p>	<p>1 x UCC (Urgent Care Centre) for 24 hours 7 days a week Based at the front of A&E Fitting the national specification as part of the national review</p> <p>1 x GP OOH service co-located with UCC Fitting the national specification as part of the national review</p> <p>2 x GP extended 08.00 to 20.00hrs 7 days a week centres with enhanced minor injuries capacity - these 2 GP centres will cover Croydon borough. Under the new urgent care contract a level of GP cover to the Hubs will be supported by investment in the minor injury skill base. (Different location options are given in the engagement document).</p>

4. CONSULTATION

The engagement process is part of the active engagement the CCG has and continues to undertake with patients, public and key stakeholders.

Public events so far

Six events were held between December 2014 – March 2015:

- Feedback informed scenarios created based on national requirements, local usage and local public and clinical engagement
- Strong focus on services in the community delivered by local clinicians
- Develop scenarios that provide wide access but also support self-care and prevention

Future Engagement

Wide ranging engagement between November – January involving:

- Community meetings and drop in clinics across the borough
- Information and survey – paper / online
- Deliberative events to reach seldom heard groups
- Partnership working with key interest groups
 - Focus on those impacted the most: parents, young people, low income households, BME communities, mental health service users
 - Inclusive, proportionate and transparent

5. SERVICE INTEGRATION

The Croydon Urgent Care Strategy outlines the integration of Urgent Care Services and improving the delivery of services through a consolidated contractual model.

6. FINANCIAL AND RISK ASSESSMENT CONSIDERATIONS

The financial impact has been considered within the framework of the governance mechanism of the Croydon CCG as the responsible organisation

6.1 Revenue and Capital consequences of report recommendations

The 3 proposed scenarios all fall within the financial envelope considered appropriate by the CCG.

Approved by: Mike Sexton on behalf of Director of Finance, Croydon Clinical Commissioning Group

7. LEGAL CONSIDERATIONS

7.1 Legal advice has not been sought on the content of this report

8. EQUALITIES IMPACT

8.1 Initial analysis has taken place in-depth analysis will be undergone In November 2015- January 2016

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BACKGROUND DOCUMENTS

www.croydonccg.nhs.uk/urgentcare